

Request for Quotation  
(RFQ)

For Procurement of Intel Servers and HCI Solution

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

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## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### DOCUMENT CONTROL SHEET

<b>Name of the Company</b>	IDBI Capital Markets & Securities Ltd	
<b>RFQ Reference No</b>		
<b>Date of issue</b>	September 03, 2021	
<b>Last Date and Time for Receipt of Bids</b>	Date	September 16, 2021
	Time	18:00 hours
<b>Date and Time Of Opening of Technical Bid</b>	Date	Will be intimated
	Time	Will be intimated
<b>Place of Submission of Bid</b>	IDBI Capital Markets & Securities Ltd. 6 <sup>th</sup> Floor, IDBI Tower, WTC Tower, Cuff Parade Mumbai 400005, India Contact Person: Shri Prasad Chitnis	
<b>Place of Opening of Bids</b>	Same as above	
<b>Address for Communication</b>	Same as above	
<b>Note:</b>		
1. This tender document is the property of IDBI Capital Markets & Securities Ltd & is not transferable. 2. If a holiday is declared on the dates mentioned above, the bids shall be received /opened on the next working day at the same time specified above. 3. This bid document has 39 pages.		

### DISCLAIMER

The information contained in this Request for Quotation document (hereinafter referred to as "RFQ") provided to the Bidders, is provided by IDBI Capital Markets & Securities Limited (hereinafter referred to as "IDBI Capital") to the Bidder(s) on the terms and conditions set out in this RFQ document and all other terms and conditions subject to which such information is provided.

This RFQ document is not an agreement or offer by IDBI Capital to the prospective Bidders or any other party. The purpose of this RFQ is to provide interested parties with information to assist the formulation of their Bid.

This RFQ document does not purport to contain all the information each Bidder may require. This RFQ document may not be appropriate for all persons, and it is not possible for IDBI Capital, their employees or advisors to consider the business/investment objectives, financial situation and particular needs of each Bidder who reads or uses this RFQ document. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFQ document and where necessary obtain independent advice from appropriate sources.

While this RFQ has been prepared in good faith, neither IDBI Capital nor its employees or advisors/consultants make any representation or warranty express or implied as to the accuracy, reliability or completeness of the information contained in this RFQ. IDBI Capital, its employees and advisors make no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of the RFQ document.

IDBI Capital may, in its absolute discretion, but without being under any obligation to do so, update, amend, supplement, withdraw or cancel this RFQ document or the information in this RFQ document.

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### SECTION 1

#### 1. PURPOSE

IDBI Capital Markets & Securities Limited (hereinafter referred to as IDBI Capital) intends to procure Server and HCI Solution, at the below mentioned location:

Sr. No.	Delivery and deployment location
1.	MMR region

IDBI Capital, reserves the right to modify the total quantities subject to a variation of +/- 25% on either side of the projected requirements.

Please refer to [Section-3](#) for details.

#### 2. ELIGIBILITY CRITERIA/PRE-QUALIFICATION FOR BIDDERS

Bidders can only bid for products of OEMs with whom they have the highest level of **OEM** partnership.

The Bidder must have deployed the proposed OEM Product for a BFSI client. Deployment details to be furnished in the form of Purchase order raised by the Organization. (PO's to be submitted)

The proposed Server and HCI Solution OEMs should feature in the latest Gartner's Magic Quadrant Report.

Bidder should have its own support offices in Mumbai Location. (Escalation/Support matrix to be provided)

The Bidder shall produce a self-declaration that there are - (a) no vigilance and / or court cases pending or threatened against it (b) no inquiry or investigation pending or threatened against it from any statutory regulatory and / or investigation agency and (c) The Bidder has not been blacklisted by any public sector organization in the last 5 (five)-years. (Self-Declaration on Company's letterhead signed by an authorized person.) Refer [Annexure-VI](#)

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### 3. PRICES

The amounts mentioned should be exclusive of taxes as applicable.

All other levies, duties, charges etc. should be included in the bid price.

All taxes, if any, applicable shall be deducted at source as per prevailing rate while making any payments.

Price quoted should be valid for at least 90 (ninety) days from the date of submission of Commercial Bid.

The price quoted should be in Indian Rupees (INR) Only.

The Price quoted by the Vendor cannot be altered or changed due to escalation on account of forex fluctuations, any variation in taxes, levies and cost of material.

The price quoted is to be written in words as well as figures and in case of discrepancies between prices written in words and prices written in figures, the prices written in words shall be considered correct.

Delivery Location and Time :

The delivery and deployment will be at Mumbai **within 4 to 6 weeks** from the placement of order.

### 4. PAYMENT TERMS

I. For Hardware Cost (Including warranty and support) for 1st, 2nd and 3rd year:

A) 50% payment after delivery of all the hardware at respective location, installation in Rack and successful Power on test completion.

B) 40% after migration/configuration, testing and going live with the new setup at location.

C) Balance 10% after completion of 90 days from the go-live date, acceptance of entire hardware, software and production of undertaking of authenticity and warranty and execution of all contracts/ legal documents by IDBI Capital.

II. For Hardware AMC & Support Cost for 4th and 5th year:

For 4th & 5th Year: Payment will be made on half-yearly advance basis based on satisfactory performance of previous period / year and on submission of invoices.

1. IDBI Capital shall enter into an agreement with successful Bidder. The agreement will be signed in Mumbai and stamped as per Maharashtra state stamp duty prevailing at the time of execution. The purchase order would be bound by the contract to be signed between the vendor and IDBI Capital. The contract will have to be signed within 15 days from the date of acceptance of purchase order.

2. Payment will be made after submission of necessary documents like delivery challan, Installation report duly signed / sealed by authorized IDBI Capital person and road permit receipt (if any). All payments shall be subject to TDS/GST, if any, as per the tax rules at the time of payment

No advance payment will be made on award of the contract

## **IDBI Capital’s RFQ for Procurement of Intel Servers and HCI Solution**

IDBI Capital reserves the right to reject all or any bid or cancel the quotations without assigning any reason for the same.

### **SECTION — 2**

#### **1. INVITATION FOR BIDS**

This “Invitation for Quotes” is for procurement of server and HCI solutions Sealed offers / bids prepared in accordance with this RFQ should be submitted on or before the date and time mentioned in the document control sheet to:

Kind attention: Shri Prasad Chitnis,  
IDBI Capital Markets & Securities Ltd.  
6th Floor, IDBI Tower,  
World Trade Centre, Cuffe Parade ,  
Mumbai 400 005, India.

Due Diligence

The bidder is expected to examine all instructions, procedures, manner of bidding, forms, terms and specifications in this RFQ. Bid shall be deemed to have been submitted after careful study and examination of this RFQ with full understanding of its implications. The bid should be precise, complete and in the prescribed format as per the requirement of this RFQ. Failure to furnish all information required by this RFQ or submission of a bid not responsive to this RFQ in every respect will be at the bidder’s risk and may result in rejection of the bid.

Clarification of Bidding Documents

A prospective bidder requiring any clarification of this RFQ may notify IDBI Capital in writing by email. The following personnel may be contacted for these purposes.

<b>Name of the officers</b>	<b>Contact Details</b>
Mr. Sandeep Gorivale	Phone : 022-39148353 Email : <a href="mailto:sandeep.gorivale@idbicapital.com">sandeep.gorivale@idbicapital.com</a>

IDBI Capital shall respond to any request for clarification to the bidding documents from the prospective bidders which it receives not later than the date and time mentioned in the document control sheet. Further IDBI Capital will respond to all clarifications, without identifying the source of the inquiry. IDBI Capital shall not be responsible for any external agency delays.

Amendment of Bid Document / RFQ Document / Corrigendum

- i. IDBI Capital reserves the sole right for including any addendum to this entire bid process / document. The bidders shall not claim as a right or compel IDBI Capital to do the aforesaid.
- ii. At any time before the deadline for submission of bids / offers, IDBI Capital may, for any reason, whether at its own initiative or in response to a clarification requested by

## **IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution**

prospective bidders, modify this RFQ / Bid Document.

- iii. All prospective bidders who respond to this RFQ shall be notified of the amendment by e-mail or fax, or post, and all such amendments shall be binding on them.
- iv. If required in order to allow prospective bidders reasonable time to take the amendment into account in preparing their bids, IDBI Capital reserves the rights to extend the deadline for the submission of bids. However no request from the bidder, shall be binding on IDBI Capital in this regard.

### **2. INSTRUCTIONS TO BIDDERS (ITB)**

Documents constituting the Bid

The bid prepared by the bidder shall comprise the following components. Any bids not conforming to the requirements shall be summarily rejected.

1. Technical Bid
  - i. [Refer Annexure I](#) –for the Technical Bid contents and formats.
  - ii. Please note that **no price schedule should be indicated in the Technical Bid** and prices shall be quoted only in the commercial bid.
2. Commercial Bid
  - i. [Refer Annexure II](#) – for the Commercial Bid contents and formats.
  - ii. Commercial bids will only contain cost of the Server and HCI Solution including necessary application and other licenses being procured as per the details given in [Section 3](#).
  - iii. The bidders shall quote price in clear terms.
  - iv. The Commercial Bids should strictly conform to the formats to enable evaluation of bids and special care may be taken as bids having any hidden costs or conditional costs or not offering all licenses necessary for appropriate functioning of the solution will be liable for straight rejection.
  - v. The price components furnished by the bidders will be solely for the purpose of facilitating the comparison of bids by IDBI Capital and will not in any way limit IDBI Capital's right to negotiate the contract on any of the terms offered.
  - vi. All prices shall be for delivery of the required Server and HCI Solution at IDBI Capital's premises. The aggregated price should be quoted in words also.

Preparation of bids

- i. The Bids prepared by the Bidder and all correspondence and documents relating to the bids exchanged by the Bidder and IDBI Capital, shall be written in the English language only.



## **IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution**

- ii. Clarifications on Bid document / RFQ: before bidding, the bidders are requested to carefully examine the Bid Document and the terms & conditions specified therein; however if there appears to be any ambiguity, contradictions, gap(s) and / or discrepancy between any of the Bid Documents, they should forthwith refer the matter to IDBI Capital for necessary clarifications.
- iii. Bid Currencies - All Prices shall be quoted in Indian National Rupee (INR).

### Period of Validity of Bids

Bids shall remain valid for a minimum of 90 (ninety) days, IDBI Capital holds the rights to reject a bid, valid for a period shorter than 90 (ninety) days as non-responsive, without any communication to the bidder thereof.

### Extension of Period of Validity

- i. In exceptional circumstances, IDBI Capital may solicit the Bidder's consent to an extension of the validity period. The request and the response thereto shall be made in writing. Extension of validity period by the Bidder should be unconditional and irrevocable. A Bidder granting the request will not be permitted to modify its bid.
- ii. Format and Signing of Bid.
- iii. The bidders shall prepare one Single Technical Bid, clearly marked as "**Technical Bid – IDBI Capital Intel Servers and HCI solution - Original**". Similarly, bidders shall prepare only one Indicative Commercial Bid, clearly marked as "**Commercial Bid - IDBI Capital Intel Servers and HCI solution - Original**".

### Authentication of Bid

The bids shall be type written / computer printed and shall be duly signed by an authorized person or persons. The person or persons signing the bid shall initial all pages of the bid, except for the un-amended printed literature.

### Validation of interlineations in Bid

Any interlineations, erasures or overwriting shall be valid only if the person or persons signing the bid have authenticated the same with their ink signature.

### Sealing and Marking of Bids

Enclosing of Bid: The Technical Bid shall be placed in a separate sealed envelope clearly marked as Bid Opening and Evaluation of Bids **Technical Bid – IDBI Capital Intel Servers and HCI solution - Original**"

The Commercial Bid shall be placed in separate sealed envelope clearly marked as "**Commercial Bid - IDBI Capital Intel Servers and HCI solution - Original**"

Both the envelopes carrying the Technical (envelope i) and Commercial (envelope ii) bids should then be put in a sealed single outer cover. The cover should be super scribed as "**IDBI Capital RFQ for Intel Servers and HCI solution**".

Bid envelope shall also indicate the name, contact phone number and address of the bidder.

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The quotes should be delivered in a sealed cover super scribed as **"IDBI Capital RFQ for Procurement of Intel Servers and HCI Solution"** addressed to:

Kind Attention : Mr. Prasad Chitnis

6th Floor, IDBI Tower, World Trade Centre, Cuffe Parade , Mumbai 400 005, India.

Responsibility of IDBI Capital: If the outer envelope is not sealed and / or not marked as required, IDBI Capital will assume no responsibility for the bid's misplacement or premature opening.

Rejection of Bid: The bid has to be submitted in the form of printed hard document. The bids submitted by fax, telex or email shall not be accepted. Any condition put forth by the bidders non-conforming to the bid requirements shall not be entertained at all and such bid shall be rejected.

Deadline for Submission of Bids: 18:00

- i. Last date for Submission: September 16, 2021.

The bids (both Technical and Commercial Bids) must be received by IDBI Capital, at the address specified, not later than the date and time mentioned in the document control sheet. In the event of the specified date for the submission of bids being declared a holiday for IDBI Capital, the bids will be received up to the appointed time on the next working day.

- ii. Extension for Last date for Submission

IDBI Capital may, at its own discretion, extend the period for submission of bids by amending the bid documents / RFQ, in which case all rights and obligations of IDBI Capital and bidders shall stand extended. However, no request for extension of time from the bidders shall be binding upon IDBI Capital.

- iii. Late Bids

Any bid received by IDBI Capital after the deadline for submission of bids prescribed by IDBI Capital, will be summarily rejected and returned unopened to the bidder. IDBI Capital shall not be responsible for any postal delay or non-receipt / non-delivery of the documents. No further correspondence on this subject will be entertained.

**Modification and Withdrawal of Bids**

**Written notice**

The bidder may modify or withdraw its bid after the submission of the bid, provided that IDBI Capital receives written notice of the modification or withdrawal, before the last date for submission of bids.

**Signing and Marking of Notice**

The bidder's modification or withdrawal notice shall be prepared, sealed, marked and dispatched. A duly signed withdrawal notice may also be sent by fax or post so as to reach the designated office before the last date for submission of bids.

### 3. BID OPENING AND EVALUATION OF BIDS

#### Process for Technical Bids

- i. Technical compliance should be submitted as per each and every line item specified by IDBI Capital in Scope of work.
- ii. Opening of Bids: IDBI Capital will open all Technical Bids at IDBI Capital Markets & Securities Ltd., 6th Floor ,IDBI Tower, World Trade Centre, Cuffe Parade, Mumbai 400 005, . The date and time will be notified in due course.
- iii. Bids Not Considered For Evaluation: Bids that are rejected during the bid opening process shall not be considered for further evaluation, irrespective of the circumstances.
- iv. Last Date for Notice: No bid may be modified subsequent to the deadline for submission of bids. No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of period of bid validity specified by the bidder on the bid form.

#### Process for Commercial Bids

Commercial Bids of only technically qualified bidders will be opened. Commercial bids of technically disqualified bidders shall not be opened and shall not be returned to the bidders.

#### Completeness of bids

IDBI Capital will examine the bids to determine whether they are complete, whether they meet all the terms & conditions and Technical Specifications and whether any computational errors have been made, whether the documents have been properly signed, and whether the bids are generally in order.

#### Rejection of Non-responsive bids

A bid determined as not responsive will be rejected by IDBI Capital and may not subsequently be made responsive by the bidder by correction of the nonconformity. Any decision in this regard by IDBI Capital shall be final, conclusive and binding on the bidder.

#### Waivers

IDBI Capital may waive any minor informality or nonconformity or irregularity in a bid, which does not constitute a material deviation, provided such waiver, does not prejudice or affect the relative ranking of any bidder.

#### Rectification of Errors

Decision as to any arithmetical error manifest or otherwise in response to Bid Document / RFQ shall be decided at the sole discretion of IDBI Capital and shall be binding on the bidder. IDBI Capital 's decision of in this regard shall be final, conclusive and binding on the bidder.

#### Rejection / Acceptance of bid

IDBI Capital reserves the right to accept or reject in part or full any or all the bids without assigning any reason whatsoever. IDBI Capital's decision in this regard shall be final, conclusive and binding on the bidder.

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### Cancellation of bid

IDBI Capital reserves the right to re-issue / re-commence the entire bidding process in case of any anomaly, irregularity or discrepancy in regard thereof. IDBI Capital's decision in this regard shall be final, conclusive and binding on the bidders.

## **4. CONTACTING IDBI CAPITAL**

### Contact by Writing

No bidder shall contact IDBI Capital on any matter relating to its bid; from the time of the bid opening to the time the Contract is awarded. If the Bidder wishes to bring additional information to the notice of IDBI Capital, it should be done in writing.

### Rejection of bid

Any effort by a bidder to influence IDBI Capital in its decisions on bid evaluation, bid comparison or Contract award may result in rejection of the bidder's bid and forfeiture of Bid Security.

## **5. AWARD OF CONTRACT**

### **IDBI Capital's right to accept any bid and to reject any bid or all bids.**

IDBI Capital shall however not bind itself to accept the best bid or any bid and reserves the right to accept the bid, wholly or in part. IDBI Capital reserves rights to annul the bidding process and reject all bids at any time before the award of Contract at its sole discretion, without thereby incurring any liability to the affected bidder or bidders.

## **6. NOTIFICATION OF ACCEPTANCE OF BID**

Before the expiry of the period of validity of the proposal, IDBI Capital shall notify the successful bidder in writing by registered letter or by fax or by hand-delivery or email, that its bid has been accepted. The bidder shall acknowledge in writing receipt of the notification of acceptance and has to convey his absolute, unconditional and unqualified acceptance.

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### SECTION 3

#### 1. REQUIREMENT

IDBI Capital intends to procure the Intel Servers and HCI Solution as per the technical specifications mentioned and invites sealed quotations for the same.

<b>Sr. No</b>	<b>Product Description</b>
1	Intel Servers
2	HCI Solution

#### 2. SCOPE OF WORK

The selected bidder will be required to supply and install server and HCI solution for IDBI Capital at Mumbai as per the timelines and SLA levels prescribed in the RFQ. The exact location of installment will be advised at a later point of time. The bidder should have a 24 X 7 X 365 days support contact center (Mumbai Location) in order to log the calls and offer support within 4 hours. The contact center numbers should be provided to the IDBI Capital along with the escalation matrix mentioning the contact person's name, number and designation in the company.

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### 3. PRODUCT TECHNICAL SPECIFICATIONS – INTEL SERVERS

#### Intel Server requirement:

Sr No	Server Code	Required CPU	Offered CPU	Required RAM	Offered RAM	Required Storage	Offered Storage	HBA	OS (quotes to be provided)	Qty
1	ExCon6	Minimum 4 core, 3GHz Intel Processor		16 x 2 GB DDR4, 100 % Scalable please specify the max Slot capacity per slot and total slots, used slots.		HDD 500 GB Usable Space with RAID - 1,(Minimum 10K RPM) or equivalent SSD.		No	MS Windows 2016 SE	6(Six)
2	ORSPRO3	Minimum 2 processors x minimum 16 Core X86 Intel processor , 3.0 GHz normal clock speed, 3 <sup>rd</sup> generation, processor family. Please specify details.		160 GB DDR4, 100 % Scalable please specify the max Slot capacity per slot and (total slots, used		Usable 1.2 TB space / SSD with RAID 1 + 0, Hot Pluggable SAS Hard Drive, scalable , please specify the max SSD capacity per slot and (total slots, used slots, free slots)		1 X DUAL PORT 16Gbps FC HBA	None	3(Three)

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3	ORSSIT UAT1	Minimum 1 processor x 16 Core Intel processor, 3.0 GHz, normal clock speed, 3 <sup>rd</sup> generation, processor family. Please specify details.		64 GB DDR4 Scalable please specify the max Slot capacity per slot and (total slots, used slots, free slots)		HDD 500 GB Usable Space with RAID -1 + 0 ,(Minimum 10K RPM) or equivalent SSD. scalable, please specify the max SSD capacity per slot and (total slots, used slots, free slots)		1 X DUAL PORT 16Gbps FC HBA	None	1 (One)
4	STDB4	Minimum 18 core with only single socket Intel processor, 3.0 GHz,		256 GB DDR4, Scalable please specify the max Slot capacity per slot and (total slots, used slots, free slots)		3.84 TB x 2 SSD, RAID 1 + 0, scalable, please specify the max SSD capacity per slot and (total slots, used slots, free slots)		1 X DUAL PORT 16Gbps FC HBA	None	4 (Four)
6	STDBU T1	Minimum 18 core with only single socket Intel processor, 3.0 GHz normal		160 GB DDR4 Scalable please specify the max Slot capacity		1.2 TB x 2 SSD, RAID 1 + 0, please specify the max SSD capacity per slot and (total		1 X DUAL PORT 16Gbps FC HBA	None	1

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		speed,		y per slot and (total slots, used slots, free slots)		slots, used slots, free slots)				
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Kindly ref. standard specifications – applicable to all servers requirement.



## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

<b>Standard Specifications for Servers</b>			
<b>Reference Server requirement table – mention the Server code and details for in the sheet</b>			
Components	Description		
Make & Model	(To be specified by the Vendor)		
Rack mount size	1 U /2 U/ 3 U (please specify)		
<b>CPU description</b>			
LAN Card	<ul style="list-style-type: none"> <li>• 1 number. Quad (or higher) Port Gigabit Network Card</li> <li>• 1 numbers. Dual Port 10 Gbps Base T (copper)</li> </ul>		
Controller	SAS controller with Hardware RAID (RAID 0, 1, 5 and 1+0 Supported) With minimum 1GB RAM with Battery Backup/Flash Backup so that RAID configuration data is not lost in case of power failures.		
Expansion slots for RAM	Minimum 4 slots to be available for expansion		
RAM	Refer above Server requirement table – DDR4, Minimum 3200 MHz FSB (Please provide, size of one unit X total cards installed) ; number of unused slots available		
Internal HDD / SSD	Refer above Server requirement table. (HDD / SSD) (Number of disks , total SSD storage, total HDD storage, free SSD slots, free HDD slots, free SSD-HDD slots.		
CD-ROM Drive	External/Internal Slim optical CD-DVD ROM / Writer Drive		
Ports	Minimum 4 USB Ports – specify number		
Power Supplies	Redundant Power Supply – please describe / specify		
Software and Management Utilities	<p>Server and RAID controller management and monitoring utilities with eventlogging for troubleshooting (Mandatory).</p> <p>Server hardware should contain Remote Access Console, which enables Real-time out-of-band server management capability</p> <p>Bidder should provide/include requisite license to enable Remote access server management</p>		
Power Cords	2 x Power Cord, IEC Male to IEC Female connectors 230V (India)		
Power requirement (Please specify)	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">Single Phase / Three Phase</td> <td style="width: 40%;">(To be specified by the Vendor)</td> </tr> </table>	Single Phase / Three Phase	(To be specified by the Vendor)
Single Phase / Three Phase	(To be specified by the Vendor)		
Power consumption	Power Socket Type C13, C14	(To be specified by the Vendor)	
	Consumption in Watt – at startup and normal	(To be specified by the Vendor)	
Rack unit Space Requirement	(To be specified by the Vendor) (L X B X H)		
Bill of Material	(To be provided by the Vendor)		
OS	Refer above specific Server requirement table and quote / provide accordingly		
Warranty + Support	Onsite Response (Parts + labour), 365 x 24 x 7 x 4 support with same day response for 5 years from OEM Warranty and Support		
Authorization letters	For Business partners from OEM.		
Documentation	User Guide and Installation & Troubleshooting Guide(English)		

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### 4. PRODUCT TECHNICAL SPECIFICATIONS - HCI

Sr. No.	HYPER CONVERGE SOLUTION	Compliance (Yes/No)
1	HCI Solution you offered	
2	The proposed solution should be a Hyper-Converged Appliance that comes pre-installed with various softwares including Software Defined Storage with Enterprise class Storage Services, replication, with management and associated hypervisor.	
3	Proposed solution must be "Hyper Converged Infrastructure" listed in the latest Gartner's Magic Quadrant for Hyper Converged Infrastructure.	
4	The proposed HCI solution with its Hypervisor should support all leading OS including Microsoft legacy Operating system and Latest OS, Red Hat and Oracle Linux.	
5	Solution must be constituted as a single product consisting of hypervisor, hyper-converged nodes, hardware HCI, storage HCI, network connectivity, centralised management system and support must be delivered in a unified way with a single support contract authorized to take support calls for both the hardware and software on the appliance.	
6	Proposed HCI Solution should have a clear, define product roadmap.	
7	Proposed solution platform should integrate storage, compute, networking, hypervisor, and optimization along with powerful data management, data protection, DR Replication and DRS capabilities in a standard x86-server building block. Hyper converged system should be configurable, scalable and highly available. Hyper-converged system should be scale-out cluster with performance and capacity. Solution should have the capability to provide, Over provisioned and Under provisioned Virtual Machine, Future Workload Capability.	
8	The proposed hypervisor should support standard features like Virtual Machine Migration, upgradation, HA. License must cover all the features like requested in this RFP.	
9	Proposed hardware must be capable to Deduplicate, Compression & Optimization of all data inline, in real-time, across all storage tiers. Software Defined Compute, Network, Storage and Management Layers.	
10	Hyper-Converged Appliance should have minimum usable 300 physical cores using third generation processor with Minimum 3.0 Ghz Gold Processor at DC and 100 physical cores using third generation processor with minimum 3.0 Ghz Gold Processor at DR. <b>Please Note: Failover node and HCI overheads for all resources need to provide over and above the sizing mentioned in this RFP.</b>	
11	The solution should have minimum 40 TB usable space without considering Dedup , Compression and Erasure coding after considering one Node Failure , scalable upto 60 TB within node at DC and 25 TB usable space without considering Dedup , Compression and Erasure coding after considering one Node Failure, scalable upto 40 TB within node at DR.	
12	Hyper-converged Solution must provide desired storage capacity and performance using ALL FLASH. Proposed solution should meet minimum IOPs requirement of 50000 (60:40 Read/Write) per Cluster at DC and minimum 30000 IOPs for DR set up.	

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

13	<p>Proposed solution must be able to support multiple points of failure with no loss of function or data and should have minimum three nodes from day 1 and ensure N+1 redundancy (CPU, Memory and storage). In the event of a Single Node or any component failure, the VM should be able to seamlessly run on the other node with data integrity guaranteed.</p> <p>During a single component failure (of any type) production services should not be affected / degraded in anyway.</p> <p>Each node should have dual-hot swappable PSU's and should be able to sustain one power supply failure. Hardware should be offered with hot-plug in and redundant power supplies &amp; system fans. The solution should have minimum RF2/FTT1 architecture i.e. True two Copy of the data.</p>	
14	<p>The solution should perform Data Scrubbing operation at least once in a day on the cluster to check the data consistency and initiate the repair process as and when required.</p>	
15	<p>Drive replacement should be seamless to virtual machines hosted on the appliance. OEM to provide details of number of disk failure it can sustain along with one node failure at the same time. OEM to provide detailed disk and node failure per cluster that the proposed solution can sustain without affecting data integrity and availability. Must be able to sustain network failure due to physical interface issues.</p>	
16	<p>Central Management Console should have "Active - Active" High Availability and accordingly OS and other necessary licenses must be provided by Bidder for DC and DR.</p>	
17	<p>The solution should able to support different generation of Intel processors in the same cluster for investment protection over the life of the proposed solution. The VM should get seamlessly Vmotioned to different make CPU without any downtime.</p>	
18	<p>The nodes should connect over 10 G IP connectivity. Minimum 4 x 10 Gig ports Ethernet per node in addition to management console (as per best practices from OEM) must be proposed.</p>	
19	<p>The total memory requirement for entire cluster should be minimum of usable 4 TB at DC and minimum usable 1.6 TB at DR.</p> <p>Each Node must be installed with proportionate RAM and should have free DIMM slots for upgrading to a total of usable 6 TB at DC and usable 3 TB at DR with maximum 64 GB for each DIMM.</p> <p>Please Note : Failover node and HCI, overhead for Core should be calculated and provided for in addition to the usable RAM mentioned above.</p>	
20	<p>The solution shall provide the capability to define &amp; change storage policies on a per-VM/ per Node basis. QOS can be set at Network level. OEM public URL Ref. link need to be provided.</p>	
21	<p>The solution shall provide scale-up (by adding SSD/disks) and scale-out (by adding nodes) architecture with no disruption to the workloads already running on the platform</p>	
22	<p>The solution should provide a single unified management console for the management of the entire environment including virtualized environment as well as software defined storage environment, underlying Hardware and associated components Firmware, Virtualization, HCI software and BIOS updates should upgrade on one click.</p>	

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

23	The solution should deliver zero data loss in case of disk, node, host or network failure.	
24	The solution should support checksum of data to ensure data integrity & to enable automatic detection and resolution of silent disk errors. The solution should performs checksums for every write operation and verify the checksum for every read operation	
25	The solution should provide enterprise data services such as de-duplication and compression in software without dependence on any proprietary hardware. These should be delivered in hybrid and/or all flash appliances and in the same cluster. These functionalities should be part of the proposed solution and licensed.	
26	Remote management features, Appliance management software capable of providing role-based security, alerts of critical component failures along with power monitoring should also be provided. Remote management for controlling Power, fan management, compute node initialization, resource discovery and inventory management, resource alerts and monitoring management, compute node power management and diagnostics for elements including I/O options and compute nodes should be provided.	
27	The hyper-converged appliance should support VM based replication and entire cluster replication to DR site and should support synchronised, asynchronous methodologies. Asynchronous replication should be accomplished using the transfer of snapshots of VM / disk storage.	
28	The proposed HCI solution should have ability to hot-add CPU and memory and hot-plug disks and NICs (provided the same is supported by the guest operating system).	
29	The proposed HCI isolation should provide zero downtime hosts patching with maintenance mode to move running workloads of VMs to other hosts on the platform with a consistent audit trail of the patching process.	
30	The proposed HCI solution should provide continuous availability for critical application workloads in the event of server / cluster failures by creating a sync rep. of the VM at the NDR site. (In case the NDR site is available in Future for critical Apps). Proposed HCI must support as low as 0 minute RPO. (Sync replication). OEM Public URL Document need to be provided.	
31	The solution must support migration of Virtual machines across multiple disaster recovery sites, so that key virtual machines can be recovered in times of disaster. All software licences for enabling the above must be part of overall solution.	
32	The entire HCI should preferably have a single RCM (Release Center Matrix) for Patching includes HCI, Firmware, BIOS, Hypervisor etc.	
33	Solution should be capable of managing Firmware across entire hardware stack.	
34	The proposed HCI must control IOPS consumption per VM to better manage performance SLAs for different workloads.	
35	The software defined storage solution should support the capability of increasing the storage capacity by simply adding another hard drive in the physical node and also adding another physical server in the cluster. Cluster scalability up to minimum 24 Nodes. In case of any of the Hard drive or a cache drive failure in the disk group, the solution should be capable to hotswap the faulty drive and complete the rebuilt process seamlessly without any performance impact and entering affected node/disk group in maintenance mode/offline mode.	

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

36	<p>The proposed solution must be able to provide enhanced functionality by providing the following features without compromising on functionality or performance:</p> <ol style="list-style-type: none"> <li>1. Global dedupe, compression and optimization with minimum impact on production workloads and guaranteed CPU and RAM availability to user applications.</li> <li>2. Dedup-Compression must be configured at the VM level, eg: for DB, Compression can be enabled and for other VM Dedupe and Compression both can be enabled and disabled.</li> <li>3. Dedup Compression feature must not be configured at the cluster level, it should be at the datastore/container level.</li> </ol>	
37	<p>OEM should preferably provide all of the below requirements. In case of exceptions, if any, please highlight as exception of the same.</p> <p>Native convergence of compute, storage, network and virtualization.          Software to integrate Server and Storage inseparably, with the inability to breakup discrete functional components such as server and storage.          Per VM snapshots and automatic replication across clustered nodes.          Real time de-duplication and compression.          Automatic replication without replacement in the event of disk/node failure.          Zero-overhead VM-granular cloning.          VM-consistent recovery.          Capability for user-driven, Recovery Point Objectives.          Dynamic Scalability with Zero downtime.          Storage Thin Provisioning.          Seamless Scale-Out Architecture with zero downtime.          Simplified, No-SAN Architecture.          Simplified, No-LUN Architecture.          Data Protection and Error Correction Method - Erasure coding or equivalent          Ability to support with latest technology upgrades in terms of processor and memory within the same cluster.          Automated remote alert diagnostic capability.          Memory Overprovisioning.          Mounting External Storage in HCI          Should support scaling with Compute only node without storage software license</p>	
38	<p>HCI solution should provide all key operations management and Performance management from single console for hardware/storage/hypervisor and VM's Management.</p>	
39	<p>Virtualization management software console should provide a single view of all virtual machines, allow monitoring of system availability and performance and automated notifications with email alerts</p>	
40	<p>Replication should support both DC and DR synchronous and asynchronous replication for high availability over low latency TCP/IP Networks. Replication across separate datacenters should be optimized with minimum additional overheads. Data should not need to be rehydrated before being transferred to target datacenter. the Backup solution provided should not create a latency on the VMs running in the prod cluster, separate NIC in pair for the Backup solution need to be provided in HA.</p>	

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

41	<p>Proposed solution must be able to support the following Data Recovery features Data recovery should be independent of source Virtual Server "Solution should provide a backup catalog to allow any Virtual Server to be recovered to any specific point-in-time Snapshot Shall be offered with both Snapshot and clone license for the complete capacity supported by the system and shall not warrant any additional license for Snapshot and clone in future due to capacity growth. It shall support more than 256 snapshots for a given volume at Storage layer. It should also be capable of taking application aware snapshots for Linux and Windows." Data recovery process should be simple with an RTO in minutes Storage Licensing- Thin provisioning/ replication /snapshot /auto tiering/ backup license should be provided for the full capacity of the system. Storage performance monitoring software should be included. Future capacity growth shall not warrant any additional software license on the storage landscape</p>	
42	<p>Proposed solution must be able to support the following Disaster Recovery features The solution must provide a simple failover operation The solution must allow creation of a Runbook to automate recovery of Virtual Servers The solution must allow changing of IP address of recovered Virtual Servers to match target datacenter The solution should allow changing Virtual Server settings (example vCPU, vRAM, VMSwitch) if required The solution must allow the option to test DR failover to separate network with no impact to production workloads The solution should have feature to assist in failback process to Primary datacenter.</p>	
43	<p>HCI solution must analyze capacity trends and operations analytics. It should also provide performance bottleneck detection, performance behaviours, detects anomalies, and enables automated remediation. License for this functionality must be provided on day-1.</p>	
44	<p>The solution should provide customized dashboard functionality by adding widgets with sharable reports for current or predicted resource needs.</p>	
45	<p>The solution should include features like capacity planning &amp; analytics, which can identify over- provisioned resources so they can be right-sized for most efficient use of virtualized resources.</p>	
46	<p>Usable storage for each of the cluster should be considered without any Data reduction features like Deduplication , compression and Erasure coding or RAID 5/ RAID 6 equivalent In case vendor wants to propose with Erasure Coding or RAID 5 / Raid 6 then additional 50 % storage needs to provide for each cluster over and above the required storage capacity</p>	
47	<p>In case HCI nodes use Dedicated Cache Drives, then same needs to provided in redundancy per node, so that Single Cache SSD failure will not result in complete Node capacity failure</p>	
48	<p>All the nodes proposed to meet the above resources as part of each cluster should be HCI Nodes and should run HCI Software. HCI Software License should be proposed with all the nodes.</p>	
49	<p>The solution should able to support different generation of Intel processors and appliance models in the same cluster for investment protection over the life of the proposed solution. The vendor should list types of models i.e. All Flash, Storage nodes with SAS/NL-SAS, Mixed use nodes that they may have within the HCI family and certify by way of response to this RFP the ability to mix and match models and generations of the appliance in single cluster. It should be supported with HCI software licenses.</p>	

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

50	Replication - Proposed Solution should support advance replication features including automated failover and failback, Re-lp of failover VMs, Recovery Plan test etc. for all the VMs. The Software should use replication increment data from DC to DR efficiently i.e. compress and dedupe data sent on link.	
51	Replication: Licenses for the same need to be considered for all the VM/nodes as part of the solution .Proposed Solution must have a license for sync replication, Near Sync and Async replication.	
52	Microsegmentation - The proposed solution must offer Micro segmentation for VM-level security (at the vNIC)(e.g. : isolating Production VM traffic from Development VMs traffic even if they are in same VLAN, blocking Specific VM communication like Web VM cannot communicate to DB VM etc. even if they are in same VLAN) It must support full network traffic visibility and visualization of communication between virtual machines. Licenses and additional hardware (if required) for the same needs to be considered for all the VMS / nodes as part of the solution.	
53	Health Visualization - The proposed solution should show Health Badge with colour coding for ease of Visualization and troubleshooting (e.g. Green in case VM or other Objects are Healthy, Orange in case of Warning, Red in case of any critical issue) It should also help in basic Root cause analysis and steps for remediation)	
54	Data at Rest Encryption - Proposed solution should provide data at rest encryption for the all the clusters. Any software license / hardware required for the same needs to be considered. Incase external Key Manager is required, then the same needs to be provided in High availability from Day one.	
55	Native Backup Specification - Proposed solution should support native backup capability for faster restore. VM level restore should be possible. The backup should be independent of original VM and it should be possible to restore the VM in case original VM is corrupt or deleted. Granular file level restored should be possible in case specific files, which are deleted or corrupted, are required to be restored.	
56	Advanced Management & Reporting : The Proposed solution must have a customizable dashboard, Right Sizing suggestion for the VMs, Codeless or no Code automation for VMs for Ram and CPU increase/decrease & future growth prediction for the cluster.	
57	Security: HCI Software Solution should be STIG compliant or any other such reputed Compliance. Other Certifications can be TAA, FIPS, SP800-53 Guidelines etc.	

### 5. PRICES

- a) The price quoted should be in Indian Rupees (INR) Only.
- b) The amounts mentioned in bid should be exclusive of GST.
- c) All other Levies, Duties, Charges, freight, insurance, packing, loading and unloading etc. should be included in the bid price.



## **6. DELIVERY TERMS AND CONDITION**

### Delivery Location & Time

The Delivery shall be at one of the IDBI Capital locations within Mumbai Metropolitan Region within 4 to 6 weeks from the date of placement of order. Delivery location(s) will be provided later.

### Penalty for Default in Delivery

If the vendor does not deliver the entire hardware & software as per the above delivery schedule, IDBI Capital may impose a penalty of 0.5% of the total value of the order for each week's delay subject to maximum of 10% of the contract value. In case the delay exceeds two weeks, IDBI Capital reserves the right to cancel the order unconditionally.

### Installation

Installation will be deemed complete when all the Server and HCI Solution as per technical specifications along with the accessories/software necessary to make the hardware functional are duly installed and commissioned.

### Documentation and Manuals

One set of manuals for hardware supplied with each Server and HCI Solution

### Acceptance Test

IDBI Capital and/or an outside agency nominated by IDBI Capital will conduct an acceptance test on the hardware within a period of 4 to 6 weeks from the date of completion of installation and commissioning of hardware by the vendor. Acceptance test shall comprise of tests to verify conformity of technical requirements/specifications and performance. In case IDBI Capital is not satisfied with the above, the vendor will upgrade /replace them with appropriate model. The exact details of acceptance test will be mutually decided after the installation of hardware.

### Warranty

The vendor will warrant the equipment's /components against defects arising out of faulty design, materials and workmanship for a period of 36 months support on 24 X 7 basis from the date of acceptance of entire hardware. Defective equipment shall be replaced by the vendor at his own cost, including the cost of transport, if any.

## **7. PENALTY DURING WARRANTY PERIOD**

Any component in the Server and HCI Solution that are reported to be down on a given date should be replaced (RMA) by substitute (of equivalent or higher configuration) within 72 hours for Mumbai Location, the reporting will be through a telephonic message or any other mode as IDBI Capital may decide.

IDBI Capital reserves the right to levy/waive off penalty considering various circumstances at that point in time.



## **IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution**

The Bidder shall execute and furnish to IDBI Capital, a deed of indemnity in favor of the IDBI Capital in a form and manner as specified by IDBI Capital, indemnifying the IDBI Capital, its directors, employees, agents and representatives from and against any costs, loss, damages, expense, claims, litigations, suits, actions, judgments, and or otherwise including but not limited to those from third parties or liabilities of any kind howsoever suffered, arising out of or incurred inter alia during and after the Contract period including but not limited to third-party claims due to infringement of patent, trademark, Intellectual Property Rights, copy-rights or industrial drawings and designs arising from use of the services or any part thereof and/or otherwise. The bidder shall provide an undertaking as stipulated in [Annexure III](#) .

### **8. TRAINING SERVICES**

The Vendor/Bidder shall provide training at CBD Belapur / IDBI Tower or at a Mumbai MMR location to the personnel identified by IDBI Capital on functional, operational and reporting aspects of Servers.

Training deliverables shall be

- i. User Training Plan
- ii. Training Material in English

### **9. SERVICE LEVEL EXPECTATIONS (SLA)**

- i. During the AMC period the following service levels (mentioned in point iv below) are expected to be maintained / provided by the Vendor/Bidder.
- ii. Breach of Service levels consistently on part of the Vendor/Bidder may lead to invocation of clause for "Termination for Default"
- iii. 99.99% uptime is expected for all devices and would be calculated on a quarterly basis.
- iv. Any problems/issues /defects in Servers/Virtualized solutions, enhancement requests reported to the Vendor/Bidder should be categorized based on severity as follows:
  - a. Issue resolution / Onsite Visits within 2 hrs for level 0 issues
  - b. Issue resolution / Onsite Visits within 4 hrs for level 1 issues
  - c. Issue resolution / Onsite Visits within 8 hrs for level 2 issues
  - d. Issue resolution / Onsite Visits within 24 hrs for level 3 issues
  - e. Onsite TAC and RMA Support

**Level 0 :** This level of criticality will arise when more than 100 users are affected and / or more than 3 applications are affected.

**Level 1:** This level of criticality will arise when more than 50 but less than 100 users are affected and / or less than 3 / applications are affected.

**Level 2:** This level of criticality will arise when more than 10 but less than 50 users are affected and / or 1 is affected.

**Level 3:** This level of criticality will arise when less than 10 users are affected.

System Maintenance & Support services will include the following activities.

## **IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution**

- a. 24 x 7 online support
- b. Onsite Patch updation and major / minor software version
- c. Onsite training to be provided to key users

For RMA (Return Material Authorization) the turnaround time expected is as mentioned below,

RMA Support should be valid for 24 x 7 x 365 with a response time of 4 hours.

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### SECTION – 4

1. ELIGIBILITY CRITERIA			
Sr.	Description	Document Required	Yes/No
1	The vendor/bidder must be partner of the OEM at first two tiers for the proposed product / solution.	Certification from OEM.	
2	The vendor/bidder must have implemented the proposed OEM product in at least two BFSI environments in the last two years.	Implementation details to be furnished for two deployments. PO to be submitted	
3	The vendor/bidder must have its own support offices in Mumbai location.	Support / Escalation matrix documents to be provided	
4	The vendor/bidder must not be blacklisted by any BFSI during the last three years.	Self-Declaration to be provided – on Company letter head	
5	The proposed Server/Virtualisation OEMs should feature in the latest Gartner's Magic report.	Supporting documents to be furnished.	
6	Authorization for signing of RFQ Document	Certified true copy of Board Resolution authorizing the signatory to sign all documents in respect of RFQ including the commercial bid to be provided.	
7	Gartner's report 2020-21	Supporting documents for current year.	
8	List of Existing clients	Supporting documents to be furnished	
9	Company's Networth Certificate	Supporting documents to be furnished	
10	Company Networth Amount	Supporting documents to be furnished	
11	Self-declaration Certificate	Supporting documents to be furnished	
12	Date of Incorporation	Supporting documents to be furnished	

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

13	Employee strength	Supporting documents to be furnished	
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### 2. GENERAL TERMS AND CONDITIONS

The validity of the quote should be for a minimum of 3 month (90 Days) from the date of last date of submission of bids.

IDBI Capital would place an order for the Server and HCI solutions as per their requirement during the aforesaid 3-month period.

IDBI Capital reserves the right to re-issue / re-commence the entire bid process in case of any anomaly, irregularity or discrepancy in regard thereof. Any decision of IDBI Capital in this regard shall be final, conclusive and binding on the Bidder.

Decision as to any arithmetical error manifest or otherwise in the response to Bid document shall be decided at the sole discretion of IDBI Capital and the same shall be binding on the Bidder. Any decision of IDBI Capital in this regard shall be final, conclusive and binding on the Bidder.

IDBI Capital reserves the right to accept or reject in part or full any or all the proposals without assigning any reason whatsoever. Any decision of IDBI Capital in this regard shall be final, conclusive and binding on the Bidder.

Response to our invitations that are incomplete or not received in the prescribed format will be rejected outright.

The Non-Disclosure Agreement ([Annexure V](#)) would be signed at Mumbai within 15 days of receipt of notification of award of contract.

Payment of stamp duty would be as per laws applicable in the State of Maharashtra.

The Bidder shall bear all costs and expenses for the execution, stamp duty and submission of the contract and agreements. IDBI Capital shall not be responsible or liable for reimbursing / compensating these costs and expenses.

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### ANNEXURE: CONTENTS OF TECHNICAL BID

#### Mandatory requirements

Sr. No.	Contents of Technical Bid	Yes / No
1.	Technical Bid - <a href="#">Annexure I</a>	
2.	Proforma Commercial Bid. <a href="#">Annexure II</a>	
3.	Undertaking — <a href="#">Annexure III</a>	
4.	Unconditional Acceptance of RFQ terms – <a href="#">Annexure IV</a>	
5.	Non-Disclosure Agreement - <a href="#">Annexure V</a>	
6.	Self-Declaration Certificate - <a href="#">Annexure VI</a>	
7.	Contact Centre Details with Escalation Matrix (Name, Contact No's and email ids)	

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### 1. ANNEXURE I - TECHNICAL BID FORMAT

(To be submitted on the bidder's letterhead)

Date:

To,

SVP

IDBI Capital Markets & Securities Ltd.,  
6th Floor, IDBI TOWER, World Trade Centre,  
Cuffe Parade, Mumbai 400 005,

Please ref. [SECTION: 3](#) for details

Authorized Signatory:

Name and designation:

Company Seal:

Date:

Place

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### 2. ANNEXURE — II : COMMERCIAL BID FORMAT

(To be submitted on the bidder's letterhead)

Date:

To,  
SVP

IDBI Capital Markets & Securities Ltd.,  
6th Floor, IDBI TOWER, World Trade Centre,  
Cuffe Parade, Mumbai 400 005

Intel Servers and HCI Solution – TCO Form				
Sr. No	Cost Head	Qty	Unit Price	Total (INR)
1.	Bare Metal x86 with 5 year Warranty and Support – Ref. Section 3.3			
2	HCI with Hypervisor Solution (Please provide item wise cost of all hardware, software and other associate licenses with five year OEM warranty of all devices mentioned in this RFP.) Ref. Section -3.4 (Product Technical Specification-HCI) Point No. 10, 11 and 19 in a separate annexure titled – Break-Up of initial costs and mention the total cost in the adjacent columns.			
3	One Time Implementation Cost			
A	Total Cost of Hardware, software, application licenses ( 1 + 2 + 3 )			
4	OEM Support for 6 <sup>th</sup> Year			
5	OEM Support for 7 <sup>th</sup> Year			
B	Total Cost of OEM and Vendor Support ( 4 + 5)			
D	Total cost with 7 year OEM support (A+B ) (Exclusive of taxes)			

#### Terms & Conditions:

1. The amounts mentioned in bid should be exclusive of taxes, as applicable.
2. All other taxes, levies, duties, charges, freight, insurance, packing, loading and unloading etc. should be included in the bid price.
3. The price shall be valid for at least 3 months.
4. The delivery will be within 4 to 6 weeks from the date of Purchase Order (PO).
5. Delivery within Mumbai MMR.

We unconditionally accept to abide by all the terms and conditions of this Invitation for Quotes issued by IDBICapital.

Authorized Signatory:

Name and designation:

Company Seal:

Date:

Place

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### 3. ANNEXURE — III: UNDERTAKING.

(To be submitted on the bidder's letter head)

To,

SVP

IDBI Capital Markets & Securities Ltd.,  
6th Floor, IDBI Tower, World Trade Centre,  
Cuffe Parade, Mumbai 400 005,

#### **Ref: RFQ for procurement of Server and HCI Solution.**

We, \_\_\_\_\_ (name and designation) on behalf of \_\_\_\_\_ having its registered office at \_\_\_\_\_ have submitted a bid proposal document to IDBI Capital Markets & Securities Ltd. (hereinafter referred to as IDBI Capital) for "Procurement of Server and HCI Solution" in response to the Request for Quotation (RFQ) issued by IDBI Capital.

We hereby undertake and declare that

- a) We are duly authorized to submit this undertaking.
- b) We have read and understood the Request for Quotation (RFQ) document – "Procurement of Server and HCI Solution" as obtained from IDBI Capital.
- c) We do not have any other business relationship with IDBI Capital including its Directors and officers nor have any conflict of interest. We shall on occurrence of any such event immediately inform the concerned authorities of the same.
- d) We have submitted our bid proposals in compliance with the specific requirements as mentioned in the RFQ document.
- e) We have provided all necessary information and details as required by IDBI Capital and shall provide any additional information that may be required by IDBI Capital from time to time.
- f) All the documents and information therein are true and accurate and nothing has been concealed or tampered with in the said documents.
- g) We possess the relevant experience in the activity as proposed to be awarded by way of the RFQ document.
- h) We are aware of the fact that furnishing of any false or misleading information or document shall make us liable for punitive action.
- i) No inquiries or investigations have been threatened, commenced or pending against us by any statutory or regulatory or investigative agencies or lending institutions.



## **IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution**

- J) Neither the company nor any of its employees/directors have been barred from providing such services by the issuing authority or any other competent institution nor are we blacklisted restrained at any time by the Central/ or any of the State Governments in India /any Public sector organization in the last 5 years. No vigilance and / or court cases are pending against us.
- k) We were never involved in any legal case that may affect the solvency / existence of our organization or in any other way that may affect capability to provide / continue the services to IDBI Capital.

Yours faithfully,

Signature

Name and designation

**(Company Seal)**

Date:

Place:

## **IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution**

### **4. ANNEXURE – IV: UNCONDITIONAL ACCEPTANCE OF RFQ TERMS**

(To be submitted on the bidder's letter head)

Date:

To,

SVP

IDBI Capital Markets & Securities Ltd.,  
6th Floor, IDBI TOWER, World Trade Centre,  
Cuffe Parade, Mumbai 400 005,

#### **Ref: RFQ for procurement of Server and HCI Solution**

This is to confirm that we unconditionally accept all the terms and conditions as mentioned in the said RFQ floated by IDBI Capital Markets & Securities Ltd.

Signature

Name of Authorized

Signatory Designation

Seal/Stamp of the Vendor

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### 5. ANNEXURE – V: NON DISCLOSURE AGREEMENT.

(To be submitted by successful Vendor)

#### NON-DISCLOSURE AGREEMENT

This agreement, made on this \_\_\_<sup>th</sup> day of \_\_\_\_\_, 2021

Between

IDBI Capital Markets & Securities Ltd. (herein after referred as IDBI Capital), a Company incorporated in India and having its registered office at 6th Floor, IDBI Tower, World Trade Centre, Cuffe Parade, Mumbai 400 005, (hereinafter referred to as IDBI Capital)

and

\_\_\_\_\_, a Company incorporated in India and having its registered office at \_\_\_\_\_ (hereinafter referred to as Bidder).

WHEREAS IDBI Capital has floated a Request for Quotes calling for Quotes from Prospective Bidders for Procurement of Server and HCI Solution at IDBI Capital Markets & Securities Ltd., 6th Floor, IDBI Tower, World Trade Centre, Cuffe Parade, Mumbai 400 005 or one of its MMR locations.

AND WHEREAS the Bidder has submitted its Bid for the above Assignment. During the course of assignment, it is anticipated that the Bidder may be privy to some of IDBI Capital's or its affiliate's/subsidiaries/client's trade secrets or confidential or proprietary information hereinafter collectively referred to as the confidential information;

WHEREAS the Bidder agrees to protect IDBI Capital against unauthorized disclosure and/or use of the confidential information and Bidder under the following terms and conditions;

NOW THEREFORE, in consideration of their mutual promises and intending to be legally bound, the parties have reached an agreement having the following terms:

**1. Confidential Information:** "Confidential Information" as used in this agreement means any and all information of IDBI Capital including but not limited to business plans, technical data or know-how, including without limitation any of the foregoing relating to research and development, product plans, products, services, customers, markets, software, inventions, processes, designs, drawings, engineering, hardware configurations, marketing or finances in any form including Word documents, Excel Spreadsheets, Power Point Presentations and pictures, either as printed hard copies or electronic softcopies that the Bidder may receive in the course of the Assignment.

## **IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution**

2. **Disclosure of Confidential Information:** The Bidder shall hold in confidence, and shall not disclose the Confidential Information to any person and shall not use or exploit such Information for its own benefit or the benefit of another. The Bidder will promptly notify IDBI Capital, if the Bidder obtains actual knowledge of any unauthorized use or disclosure of any Confidential Information.
3. **Limitation on Obligations:** The obligations of the Bidder specified in Section 2 above shall not apply, and the Bidder shall have no further obligations, with respect to any Confidential Information to the extent that such Confidential Information:
  - (a) is generally known to the public at the time of disclosure through no wrongful act on the part of the Bidder;
  - (b) is in the Bidder's possession at the time of disclosure otherwise than as a result of Bidder's breach of any legal obligation;
  - (c) becomes known to the Bidder through disclosure by sources other than IDBI Capital having the legal right to disclose such Confidential Information;
  - (d) is independently developed by the Bidder without reference to or reliance upon the Confidential Information; or
  - (e) is required to be disclosed by the Bidder to comply with applicable laws or governmental regulations, provided that the Bidder provides prior written notice of such disclosure to IDBI Capital so that IDBI Capital may obtain an appropriate protective order. If failing the entry of a protective order the Bidder is, in the opinion of its counsel, compelled to disclose confidential information then the Bidder may disclose that portion of the confidential information that its counsel advises that it is compelled to disclose and will upon the request and at the expense of IDBI Capital, cooperate with IDBI Capital in its efforts to obtain a protective order or other reliable assurance that confidential treatment will be accorded to that portion of the confidential information that is being disclosed.
4. **Ownership of Confidential Information:** The Bidder agrees that IDBI Capital is and shall remain the exclusive owner of Confidential Information and all patent, copyright, trade secret, trademark and other intellectual property rights therein. No license or conveyance of any such rights to the Bidder is granted or implied under this Agreement.
5. **Return of Documents:** The Bidder shall, upon the request of IDBI Capital, return to IDBI Capital all confidential information and shall destroy or erase Confidential Information contained in any materials and documentation or recorded in any memory device. Within thirty (30) days of the placing of the request in writing by IDBI Capital, the Bidder shall certify in writing to IDBI Capital that it has fully complied with its obligations under this Clause.
6. **Force Majeure:** Neither party shall be considered in breach of this agreement or in default of its obligations hereunder if it fails to perform or observe any or all of the terms of this agreement resulting directly or indirectly from causes beyond the reasonable control of such party, such as but not limited to, acts of God, Civil or military authority, acts of the public enemy, war, riots, civil disturbances, insurrections, accidents, explosions, fires, earthquakes, floods, transportation embargoes, epidemics, acts of government, its agencies or officers, or any other legitimate cause beyond the control of the parties, provided the party whose performance is affected or is likely to get effected thereby, shall within reasonable time

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notify the other party of the occurrence of such cause.

**7. Miscellaneous:**

- (a) This Agreement shall not be modified, changed or discharged, in whole or in part, except by an agreement in writing signed by both parties.
- (b) This agreement will be binding upon and inure to the benefit of the parties hereto and their respective heirs, successors and assigns. Any failure or delay in enforcing any provision of this Agreement shall not constitute a waiver of such provision.
- (c) This agreement shall be construed and interpreted in accordance with the laws of India and shall be subject to exclusive jurisdiction of the courts of Mumbai.
- (d) The provisions of this agreement shall survive for a period of one year from the date of this agreement.
- (e) The Bidder acknowledges that IDBI Capital would be irreparably injured by breach of this agreement by the Bidder or the Bidder’s representatives/employees and that monetary damages may not be a sufficient remedy for unauthorized disclosure or use of confidential information and that IDBI Capital shall be entitled, without waiving any other rights or remedies, to equitable relief, including injunctive relief and specific performance, in the event of any breach of the provisions of this Agreement.
- (f) The Bidder agrees and acknowledges that they shall be liable to and shall indemnify IDBI Capital for any loss / damages/ costs incurred to IDBI Capital of whatsoever nature due to breach of confidentiality obligations set out herein.
- (g) All disputes arising out in connection of this Confidentiality Agreement shall be settled through arbitration in accordance with the arbitration proceeding as per Indian Arbitration and Conciliation Act, 1996. The place of arbitration shall be Mumbai. The dispute shall be referred to a Sole Arbitrator who shall be a neutral and suitably qualified third party mutually agreed upon by the parties to the dispute, failing which each party shall appoint one arbitrator each and the two arbitrators shall appoint the third or the presiding arbitrator. The arbitration proceeding shall be conducted and the award shall be rendered in English Language. The award rendered by the arbitrator or arbitrators shall be final, conclusive and Binding on all the parties to this agreement and shall be subject to enforcement in any court of competent jurisdiction. Each party shall bear the cost of preparing and representing its case, and cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the Parties, unless the award otherwise provides. The Arbitral Award shall be final and binding on the Parties.

EXECUTED as a sealed instrument as of the day and year first set forth above.

Signed for and on behalf of \_\_\_\_\_ )

**IDBI Capital Markets & Securities Ltd.**

By \_\_\_\_\_ )

Designation \_\_\_\_\_ )

Signed for and on behalf of \_\_\_\_\_ )

By \_\_\_\_\_ )

Designation \_\_\_\_\_ )

## IDBI Capital's RFQ for Procurement of Intel Servers and HCI Solution

### 6. ANNEXURE – VI: SELF-DECLARATION CERTIFICATE

(Undertaking to be submitted on Bidder Company's Letter Head)

To,  
SVP  
IDBI Capital Markets & Securities Ltd.,  
6th Floor, IDBI TOWER, World Trade Centre,  
Cuffe Parade, Mumbai 400 005,

#### RFP for procurement of Server and HCI Solution

We, [ \_\_\_\_\_ ] (name and designation) on behalf of  
[ \_\_\_\_\_ ] having its registered office at  
[ \_\_\_\_\_ ]  
have submitted a Bid proposal to IDBI Capital for  
[ \_\_\_\_\_ ] in response to the Request for Proposal  
(RFP) dated issued\* [ \_\_\_\_\_ ] by IDBI Capital.

We are duly authorized persons to submit this undertaking.

We have read and understood the aforesaid RFP and we hereby convey our absolute and unconditional acceptance to the aforesaid RFP.

We do not have any business relationship with IDBI Capital including its directors and officers which may result in any conflict of interest between us and IDBI Capital. We shall on occurrence of any such event immediately inform the concerned authorities of the same.

We have submitted our Bid in compliance with the specific requirements as mentioned in this RFP.

We have provided with all necessary information and details as required by IDBI Capital and shall provide with such additional information's may be required by IDBI Capital from time to time.

Neither we nor any of our employee/director has been barred from providing the Services nor are we in negative list / blacklisted by any public sector banks, statutory or regulatory or investigative agencies in India or abroad in the last 5 years.

There are no vigilance and / or court cases pending against us/company and no inquiry or investigation pending against us from any statutory regulatory and / or investigation agency.

All the information furnished here in and as per the document submitted is true and accurate

**IDBI Capital’s RFQ for Procurement of Intel Servers and HCI Solution**

and nothing has been concealed or tampered with. We have gone through all the conditions of Bid and are aware that we would be liable to any punitive action in case of furnishing of false information / documents.

We also undertake that, we were/are never involved in any legal case that may affect the solvency / existence of our organization or in any other way that may affect capability to provide / continue the services to IDBI Capital.

It is further certified that we have not modified or deleted any text/matter in this RFP.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 2021.

Signature  
(Company Seal)

\_\_\_\_\_  
In the capacity of

Duly authorized to sign bids for and on behalf of: